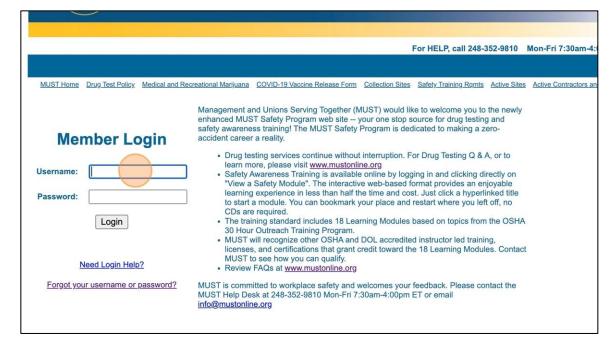
MUST Username Change Required

Starting April 9 2025, all users will be prompted to update their username (and password) after logging in the MUST Safety Program.

- 1. Navigate to https://mustbsafe.com/must/sms/
- 2. Click the "Username:" field. Enter your Username, if you are not sure, the default is your SSN. Then click "Password" and enter your Password, if you are not sure, the default is the first four digits of your SSN.

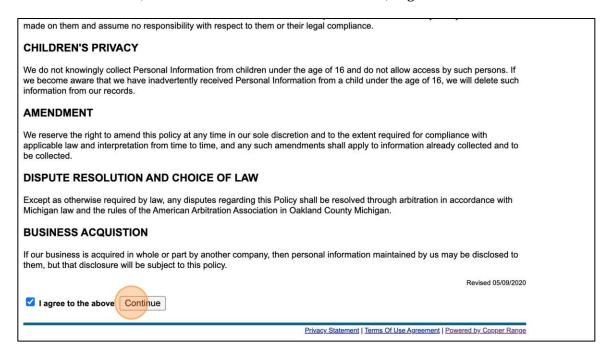


3. Click "Login".

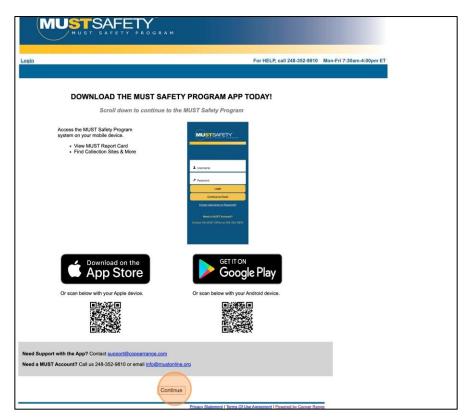


Tip! If you have not logged in to <u>mustbsafe.com</u> before, you will see some extra pages before changing your Username and Password.

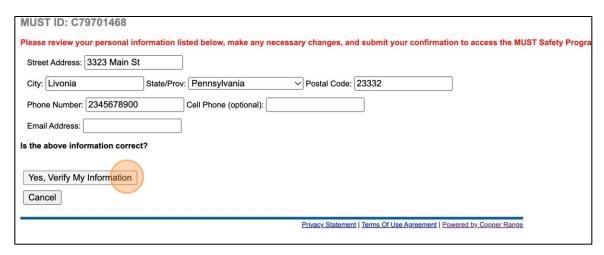
4. ***If this is your first time logging in, scroll down on the **Privacy Policy**, "Agree" and click "Continue", then scroll down on the **Terms of Use**, "Agree" and click "Continue".



5. ***If this is your first time logging in, click "Continue" through the App download page.

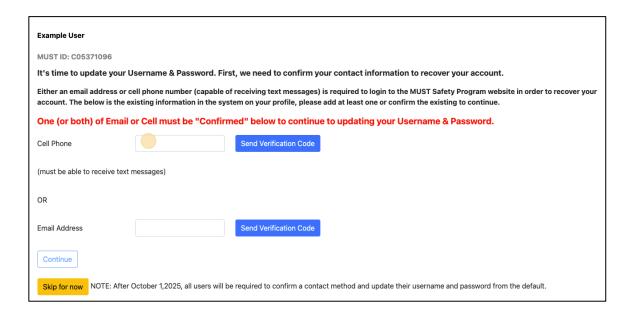


6. If you receive this page, review your information, make any necessary changes, then click "Yes, Verify My Information"

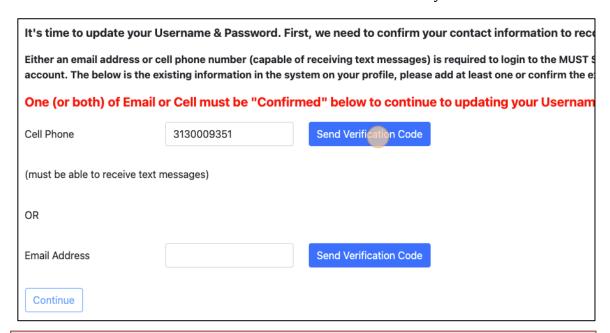


7. We need an EMAIL **or** CELL PHONE so that we can help you retrieve your account in case you forget your new username or password. Please enter either your cell phone or email address

Email addresses and Cell Phone numbers must be unique, you cannot share one with another user of mustbsafe.com or the MUST Safety App.



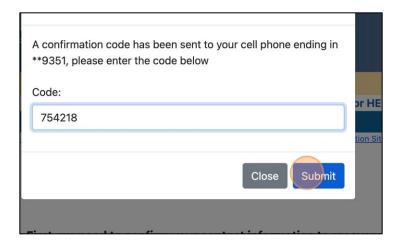
8. Click "Send Verification Code" next to the email or cell number you entered.



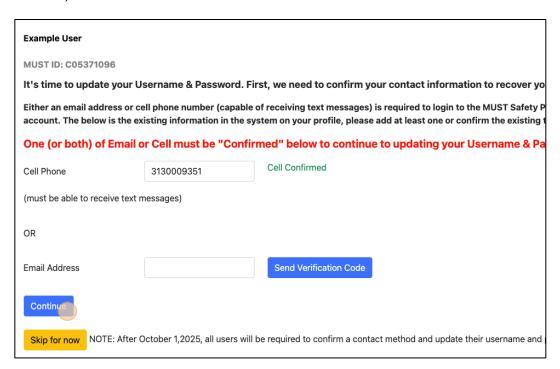
Alert! The cell number entered must be capable of receiving text messages. Text messaging rates may apply.

9. The code will be sent to the email or cell phone you entered, please check your messages.

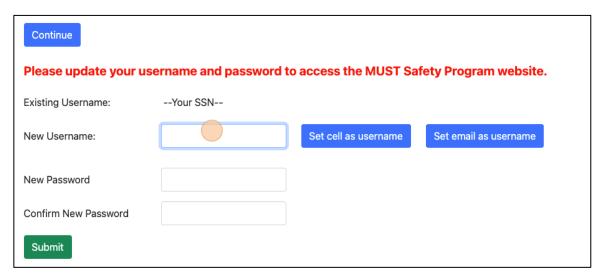
Enter the code you received. Click "Submit"



10. Once your entry says "Cell Confirmed" in green. The "Continue" button below will activate, click "Continue".

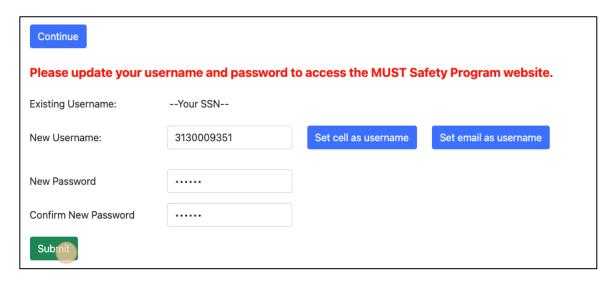


11. Now you need to pick a Username and Password to use for <u>mustbsafe.com</u> and the MUST Safety App. Please enter them in the boxes as shown here.



Tip! If you have a password manager app in your phone, we recommend entering your new MUST Safety username and password as soon as you create them.

12. Click "Submit"



13. Now you can access <u>mustbsafe.com</u>! If you ever need to change your username or password again, or you need to update your email or cell phone, click on "Change Profile" in the top right corner.

