

# MUST Username Change Required

Starting April 9 2025, all users will be prompted to update their username (and password) after logging in the MUST Safety Program.

1. Navigate to <https://mustbsafe.com/must/sms/>
2. Click the "Username:" field. Enter your Username, if you are not sure, the default is your SSN. Then click "Password" and enter your Password, if you are not sure, the default is the first four digits of your SSN.

For HELP, call 248-352-9810 Mon-Fri 7:30am-4:00pm ET

[MUST Home](#) [Drug Test Policy](#) [Medical and Recreational Marijuana](#) [COVID-19 Vaccine Release Form](#) [Collection Sites](#) [Safety Training Rmpts](#) [Active Sites](#) [Active Contractors and](#)

## Member Login

Username:

Password:

[Need Login Help?](#)

[Forgot your username or password?](#)

Management and Unions Serving Together (MUST) would like to welcome you to the newly enhanced MUST Safety Program web site -- your one stop source for drug testing and safety awareness training! The MUST Safety Program is dedicated to making a zero-accident career a reality.

- Drug testing services continue without interruption. For Drug Testing Q & A, or to learn more, please visit [www.mustonline.org](http://www.mustonline.org)
- Safety Awareness Training is available online by logging in and clicking directly on "View a Safety Module". The interactive web-based format provides an enjoyable learning experience in less than half the time and cost. Just click a hyperlinked title to start a module. You can bookmark your place and restart where you left off, no CDs are required.
- The training standard includes 18 Learning Modules based on topics from the OSHA 30 Hour Outreach Training Program.
- MUST will recognize other OSHA and DOL accredited instructor led training, licenses, and certifications that grant credit toward the 18 Learning Modules. Contact MUST to see how you can qualify.
- Review FAQs at [www.mustonline.org](http://www.mustonline.org)

MUST is committed to workplace safety and welcomes your feedback. Please contact the MUST Help Desk at 248-352-9810 Mon-Fri 7:30am-4:00pm ET or email [info@mustonline.org](mailto:info@mustonline.org)

3. Click "Login".

[MUST Home](#) [Drug Test Policy](#) [Medical and Recreational Marijuana](#)

## Member Login

Username:

Password:

[Need Login Help?](#)

[Forgot your username or password?](#)

MUST  
MUST  
[info@](mailto:info@mustonline.org)

Tip! If you have not logged in to [mustbsafe.com](https://mustbsafe.com) before, you will see some extra pages before changing your Username and Password.

4. \*\*\*If this is your first time logging in, scroll down on the **Privacy Policy**, "Agree" and click "Continue", then scroll down on the **Terms of Use**, "Agree" and click "Continue".

made on them and assume no responsibility with respect to them or their legal compliance.

### CHILDREN'S PRIVACY

We do not knowingly collect Personal Information from children under the age of 16 and do not allow access by such persons. If we become aware that we have inadvertently received Personal Information from a child under the age of 16, we will delete such information from our records.

### AMENDMENT

We reserve the right to amend this policy at any time in our sole discretion and to the extent required for compliance with applicable law and interpretation from time to time, and any such amendments shall apply to information already collected and to be collected.

### DISPUTE RESOLUTION AND CHOICE OF LAW

Except as otherwise required by law, any disputes regarding this Policy shall be resolved through arbitration in accordance with Michigan law and the rules of the American Arbitration Association in Oakland County Michigan.

### BUSINESS ACQUISITION

If our business is acquired in whole or part by another company, then personal information maintained by us may be disclosed to them, but that disclosure will be subject to this policy.

Revised 05/09/2020

☒ I agree to the above

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5. \*\*\*If this is your first time logging in, click "Continue" through the App download page.

**MUST SAFETY PROGRAM**

For HELP, call 248-352-9810 Mon-Fri 7:30am-4:00pm ET

### DOWNLOAD THE MUST SAFETY PROGRAM APP TODAY!

Scroll down to continue to the MUST Safety Program

Access the MUST Safety Program system on your mobile device.

- View MUST Report Card
- Find Collection Sites & More

**Download on the App Store**

Or scan below with your Apple device.

**GET IT ON Google Play**

Or scan below with your Android device.

**Need Support with the App?** Contact [support@cooperange.com](mailto:support@cooperange.com)

**Need a MUST Account?** Call us 248-352-9810 or email [info@mustonline.org](mailto:info@mustonline.org)

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6. If you receive this page, review your information, make any necessary changes, then click "Yes, Verify My Information"

**MUST ID: C79701468**  
**Please review your personal information listed below, make any necessary changes, and submit your confirmation to access the MUST Safety Progra**  
Street Address:   
City:  State/Prov:  Postal Code:   
Phone Number:  Cell Phone (optional):   
Email Address:   
**Is the above information correct?**  
   
[Privacy Statement](#) | [Terms Of Use Agreement](#) | [Powered by Copper Range](#)

7. We need an EMAIL **or** CELL PHONE so that we can help you retrieve your account in case you forget your new username or password. Please enter either your cell phone or email address

Email addresses and Cell Phone numbers must be unique, you cannot share one with another user of [mustbsafe.com](https://mustbsafe.com) or the MUST Safety App.

**Example User**  
MUST ID: C05371096  
**It's time to update your Username & Password. First, we need to confirm your contact information to recover your account.**  
Either an email address or cell phone number (capable of receiving text messages) is required to login to the MUST Safety Program website in order to recover your account. The below is the existing information in the system on your profile, please add at least one or confirm the existing to continue.  
**One (or both) of Email or Cell must be "Confirmed" below to continue to updating your Username & Password.**  
Cell Phone    
(must be able to receive text messages)  
OR  
Email Address    
  
 NOTE: After October 1,2025, all users will be required to confirm a contact method and update their username and password from the default.

8. Click "Send Verification Code" next to the email or cell number you entered.

It's time to update your Username & Password. First, we need to confirm your contact information to receive verification codes.

Either an email address or cell phone number (capable of receiving text messages) is required to login to the MUST S account. The below is the existing information in the system on your profile, please add at least one or confirm the existing information.

**One (or both) of Email or Cell must be "Confirmed" below to continue to updating your Username & Password.**

Cell Phone

(must be able to receive text messages)

OR

Email Address

Alert! The cell number entered must be capable of receiving text messages. Text messaging rates may apply.

9. The code will be sent to the email or cell phone you entered, please check your messages.

Enter the code you received.

Click "Submit"

A confirmation code has been sent to your cell phone ending in \*\*9351, please enter the code below

Code:

10. Once your entry says "Cell Confirmed" in green. The "Continue" button below will activate, click "Continue".

**Example User**

MUST ID: C05371096

**It's time to update your Username & Password. First, we need to confirm your contact information to recover your account.**

Either an email address or cell phone number (capable of receiving text messages) is required to login to the MUST Safety Program account. The below is the existing information in the system on your profile, please add at least one or confirm the existing information.

**One (or both) of Email or Cell must be "Confirmed" below to continue to updating your Username & Password.**

Cell Phone  Cell Confirmed

(must be able to receive text messages)

OR

Email Address

NOTE: After October 1, 2025, all users will be required to confirm a contact method and update their username and password.

11. Now you need to pick a Username and Password to use for [mustbsafe.com](https://mustbsafe.com) and the MUST Safety App. Please enter them in the boxes as shown here.

**Please update your username and password to access the MUST Safety Program website.**

Existing Username: --Your SSN--

New Username:

New Password

Confirm New Password

Tip! If you have a password manager app in your phone, we recommend entering your new MUST Safety username and password as soon as you create them.

12. Click "Submit"

[Continue](#)

**Please update your username and password to access the MUST Safety Program website.**

Existing Username: --Your SSN--


New Username:  [Set cell as username](#) [Set email as username](#)

New Password:

Confirm New Password:

[Submit](#)

13. Now you can access [mustbsafe.com](https://mustbsafe.com)! If you ever need to change your username or password again, or you need to update your email or cell phone, click on "Change Profile" in the top right corner.



[Exit](#) [Menu](#) For HELP, call 248-352-9810 Mon-Fri 7:30am-4:00pm ET

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## Welcome Example

MUST ID: C79701468

### Testing

[View a Safety Module](#)

### Reports/Functions

[Employee Report Card](#)  
[View Previous Notifications](#)

### Optional Courses

[Online OSHA 10/30](#)  
[View Orientation Videos & Custom Content](#)